

## Integrated Management Policy of Hamburger Hungaria Ltd.

Hamburger Hungaria Ltd. consider the following its fundamental objectives:

- fulfilment of customer requirements at a high level;
- responsibility for health and safety of employees and consistent commitment to social responsibility as well as environmental protection and energy efficiency in paper production, energy production and any and all supporting activities;
- serve the interests of the owner and the employees, and the continuous harmonization thereof.

The above objectives are regarded as equal, therefore we strive to maintain their unity and harmonization.

In order to achieve this:

- we operate an integrated management system in compliance with the requirements set out in international standards ISO 9001, ISO 14001, ISO 50001, ISO 45001 and according to 1221/2009/EC (EMAS) regulation;
- our management system, activities, products and services are continuously monitored and improved;
- in order to achieve the goals and guidelines we provide the required information and resources, we intend to apply the best technologies economically available, and to reach the continuous development achievable by application thereof, including economic efficiency, safety, quality, energy efficiency and environmental protection capacity;
- we produce paper products by recycling 100% waste-paper, with the use of the least possible amount of raw materials, ensuring the satisfaction of customers regarding all quality requirements;
- we set out to exploit paper mill rejects, wastes and biogas in the form of thermal incineration, and to produce the highest possible amount of green energy, taking into consideration the energy needs of paper production;
- we communicate with our customers continuously in order to find out about their needs as precisely as possible and to provide them with up-to-date and exact information regarding the quality and ecological advantages of our products; the scope of services provided to our customers includes technical customer service, logistics and customs administration;
- we established strict requirements for our suppliers and sub-contractors, and continuously monitor and evaluate their performances; we set out to procure energy efficient products and services;
- in the course of planning and performing our activities – with harmonization of the company's economic interests and the requirements of environmental protection – we set out to save natural resources and follow the principles of energy efficiency, sustainability and life cycle approach;
- we continuously assess the risks and the dangers of our activities in order to ensure the validation of customer's point of view, the environmental protection, energy efficiency, health and safety of our employees, moreover, we attempt to continuously reduce such risks by taking planned measures;
- our fundamental obligation is to achieve high-level environmental protection and more energy-efficient function complying with the rules set out in legislature and regulations, as well as to create, maintain and continuously improve healthy and safe work conditions for our employees. For this purpose, the necessary monitoring mechanisms were established and are being continuously developed in order to enhance management of emergencies;
- our employees are continuously informed of the company's objectives and results, regular trainings are organized to improve employees' expertise, knowledge, commitment and awareness regarding environmental protection and quality;
- we follow an honest and open information policy toward the people living in the area of the factory, the general public, authorities and offices in order to establish mutual trust and ensure efficient cooperation.
- we consult with the employees and with their representatives and we ensure their involvement in the evolving, operation and evaluation of the management processes.

We are convinced that the consistent application of the above principles is of key importance with regard to productive management, maintenance and strengthening of our market position and the development of our company.

Dunaújváros, 10 December 2019



Attila Bencs  
General Manager